

**ARMY COLLEGE OF MEDICAL SCIENCES,
DELHI CANTT-110010**



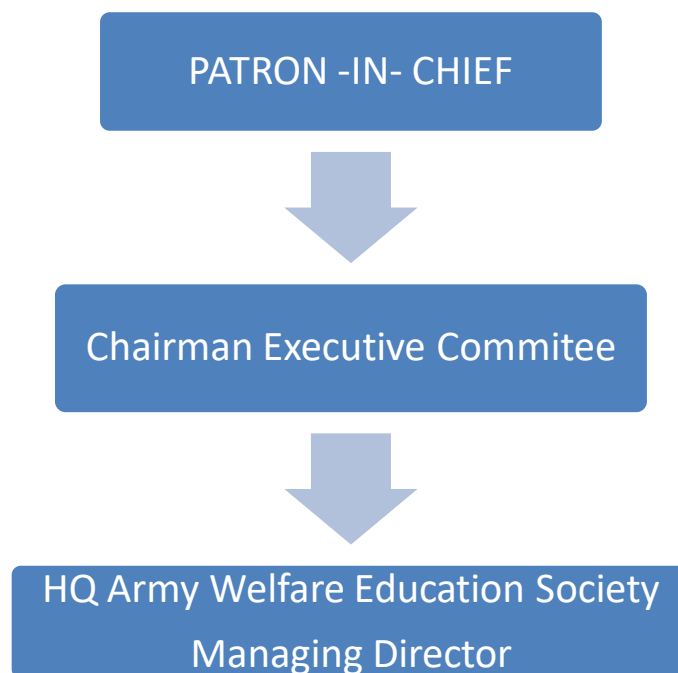
CITIZENS CHARTER

Army College of Medical Sciences is a premier medical institute of India acknowledged as a centre of excellence for education and research. The college provides training to under-graduate students with assured career prospects in future.

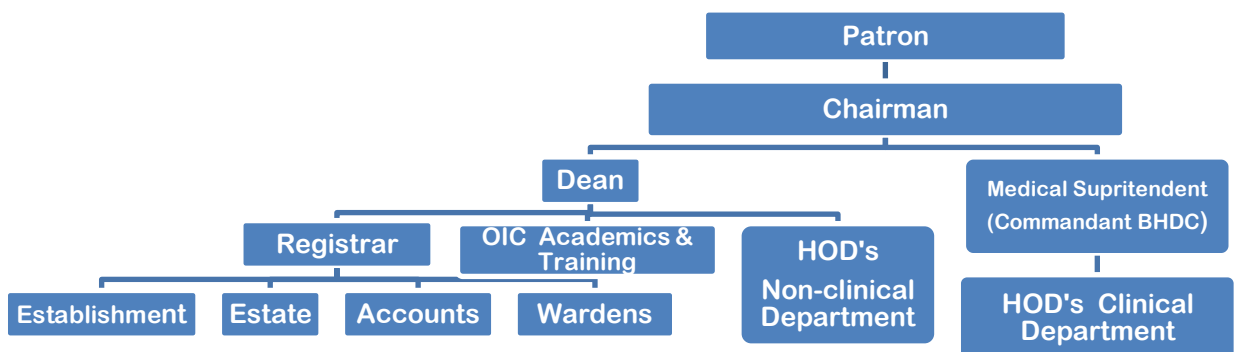
The Institute is presently affiliated to Guru Gobind Singh Indraprastha University and is recognized by the MCI for conducting undergraduate medical courses.

ADMINISTRATIVE STRUCTURE:

ARMY WELFARE EDUCATION SOCIETY



ORGANIZATION CHART



HISTORY

The Army Welfare Education Society is successfully running this institution in collaboration with the GOI in a Public Private partnership. The foundation was laid by then Defence Minister, Mr George Fernandes in presence of General NC VIJ, PVSM, UYSM, AVSM, ADC on 28th January 2004. The first batch was admitted in the year 2008.

OBJECTIVE

This Citizen's Charter is an expression of our commitment towards improving our services offered to make them more efficient and responsive and at the same time making our working more transparent.

This Citizen's Charter is an attempt to bring the institute closer to the society. This Charter is made to provide a framework, which enables our users to know:

- What services are available in this institute?
- The quality of services they are entitled to.
- The means through which complaints regarding denial or poor quality of service will be redressed.


MISSION


1. To establish, nurture and sustain an environment conducive to learning seeking and imparting knowledge, conducting research and cultivating curiosity of mind in students and faculty members.
2. To build an ethos of compassionate and empathetic care and concern among students and faculty members for patients and their relatives.
3. To build an enduring edifice of character and empathy among students and faculty members.
4. To prepare young medical students for a glorious prestigious and noble career with special knowledge of armed forces requirements and inculcate in them the spirit to serve the nation and to balance it in equal measure by skills of hand and heart.


LOCATION


Army College of Medical
Sciences
Delhi Cantonment
110010

CONTACT US

 **Address**
Brar Square, Near Base Hospital Delhi Cantt, New Delhi - 110010

 **Contact Number**
011-25687642/44/45

 **Email Address**
Theacms@live.in & information.acms@gmail.com



<http://theacms.in/contact-us/>

STANDARDS OF SERVICE:

- Students in the clinical terms receive training at the affiliated teaching hospital. This includes Base Hospital, Delhi Cantt. The 4 batches, which have stepped out of the portals of this institution, are achieving the pinnacle of success.
- With an annual intake of 100 students who are selected through an All India competitive examination. Graduates of ACMS have distinguished themselves through dedicated service in India as well as abroad. The finest clinicians, surgeons and stalwarts in medical science utilize their vast collective experience as teachers and researchers to pass on the baton of knowledge with unsurpassed devotion and care.
- We have 100 students each year which forms the vibrant soul of the college and bring to life the large spread out campus with state-of-the-art infrastructure, that includes spacious and comfortable hostels, well stocked library, internet facilities with National Knowledge Network (NKN) connection, wifi in academic block, well equipped labs and Smart Class Rooms.
- In the India Today survey of Medical Colleges for the year 2018 has placed ACMS at **25th Rank** amongst approximately 400 medical colleges of India.
- In academics ACMS students give an outstanding performance in all the professional exams held by the University. Our students have consistently obtained maximum merit positions amongst the top 10 of the university and a higher percentage of distinctions as

compared to other medical colleges under the same University.

- In the National Eligibility and Entrance Test for Post Graduation (NEET PG) **22** of our students have qualified for the post graduation seats in GGSIPU in past year.
- **60** of our students are chosen to serve the nation by joining the Armed Forces Medical Services.
- Research forms a very important part of the academics. Various students have been selected for Short Term Studentship programme of the Indian Council of Medical Research (ICMR) during the past years since inception.
- Our undergraduate students have been presenting and publishing their research work in various national and international forums.
- The College strives for all round development of the students, so that they contribute positively to the society. The college students participate regularly in various sports and extracurricular events in various institutes winning laurels for the college.
- The college is a cradle for development of students to grow and take their rightful place in society. The faculty that nurtures and grooms them needs to enhance their capability and lead by example. Faculty development is close to our heart and we encourage and provide opportunities to them by conducting regular Continuing Medical Education Programmes for them too.
- We also play an important role in the health of the community by participating in health programmes as mandated by the Ministry of Health and Family Welfare, Govt of India.
- ACMS is committed to serve the nation by providing doctors who are devoted to duty and will endeavor for improvement in health of the citizens of India.

UNDERGRADUATE TRAINING PROGRAMME

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- MBBS
- Internship training for medical graduates.

SCOPE OF HOSPITAL SERVICES

The attached hospital is a 1000 bedded tertiary care teaching hospital. It offers specialty and super specialty services, including state of the art diagnostic facilities to ensure the delivery of holistic patient care. The hospital is staffed with 286 doctors (including Faculty members, Sr. & Jr. Residents

Specialities

- General Medicine
 - General Surgery
 - Obstetrics & Gynaecology
 - Ophthalmology
 - ENT
 - Radiology
 - Anesthesia
 - Dermatology
 - Psychiatry
 - Orthopedics
 - Pediatrics
 - Pathology
 - Microbiology
 - Biochemistry
 - Forensic Medicine
 - Dentistry
-
- All these disciplines are managed by highly qualified doctors with latest sophisticated diagnostic and treatment facilities.

Diagnostic Facilities

Reliability and promptness of laboratory results is ensured as tests are done by automatic machines. Reports are made available within the shortest possible time.

Hours of Work:

Emergency services are available 24hours and OPD services are available during the working hours of the Hospital.

COMPLAINTS AND GRIEVANCES:

- There will be occasions when our services will not be upto your expectations.
- Please do not hesitate to register your complaint. It will only help us serve you better.
- There is a redressal forum that function in association with the Quality & Standards Dept to attend to all grievances.
- Every grievance will be duly acknowledged.

GENERALINSTRUCTIONS

Smoking:

- | ACMS is a “No smoking zone”. Patients and their attendants are strictly prohibited from smoking in the hospital premises.

Parking:

- | Please ensure that vehicles are not parked in” No parking area” and they do not hinder emergency cases from immediate and quick access to the emergency department.

Silence is essential in a hospital and college. Even minor noises can disturb people who are not feeling well. Visitors are requested to speak softly and avoid unnecessary noise. Attendants are advised to keep down the volume on their television sets. Patient’s relatives are advised not to crowd the

area outside the patient rooms. Hospital staff is under instruction to take necessary steps to prevent noise and crowding.

RESPONSIBILITIES OF THE USER:

- The success of this charter depends on the support we receive from our users.
- Please help us in keeping the institute and its surroundings neat and clean.
- Please use the facilities of this institute with care.
- Beware of Touts.
- Please refrain from demanding undue favors from the Staff and officials

Please provide useful feedback and constructive suggestions.

ENQUIRIES

- | Location guide map is available and directional signboards are fixed in each floor.
- | Enquiries counter exist at the reception (ambulatory entrance and main entrance)

BANK & ATM

- | The Bank of India has a full –fledged branch with ATM facility in the college premises for the convenience of Staff, Students & patients.

